

Section E: CSBG Expenditures by Service Category

Agency Name:

Organized Community Action Program, Inc.

Table 1: Total amount of CSBG funds expended in FY 2013 by Service Category

Service Category	CSBG Funds
1. Employment	\$95,662
2. Education	\$44,000
3. Income Management	\$32,645
4. Housing	\$44,000
5. Emergency Services	\$142,000
6. Nutrition	\$27,000
7. Linkages	\$38,000
8. Self Sufficiency	\$54,500
9. Health	\$27,000
10. Other	\$0
Totals	\$504,807

Of the CSBG funds reported above \$83,210 were for administration.

16.48%

Please consult the instructions regarding what constitutes "administration."

Table 2: Of the funding listed in Table 1: Funds for Services by Demographic Category, FY 2013

Demographic Category	CSBG Funds
1. Youth (Aged 12-18)	\$1,000
2. Seniors (Aged 55+)	\$45,000

Section F: Resources Administered and Generated by the CSBG Network

1. Name of Local Agency Reporting:		Organized Community Action Program, Inc.	
2. Amount of FY 2013 CSBG allocated to reporting agency:	2.	\$511,660	
Federal Resources (other than CSBG)			
3. Weatherization (DOE) (include oil overcharge \$\$)	3.	\$138,107	
4. Health and Human Services (HHS)			
a. LIHEAP- Fuel Assistance (include oil overcharge \$\$)	4a.	\$2,642,411	
b. LIHEAP- Weatherization (include oil overcharge \$\$)	4b.	\$57,958	
c. Head Start	4c.	\$5,208,556	
d. Early Head Start	4d.	\$0	
e. Older Americans Act	4e.	\$0	
f. Social Services Block Grant (SSBG)	4f.	\$0	
g. Medicare/Medicaid	4g.	\$0	
h. Assets for Independence (AFI)	4h.	\$0	
i. Temporary Assistance to Needy Families (TANF)	4i.	\$0	
j. Child Care Development Block Grant (CCDBG)	4j.	\$0	
k. Other HHS Resources:	CFDA#		
i.			\$0
ii.			\$0
iii.			\$0
iv.			\$0
TOTAL Other HHS Resources:	4k.	\$0	
5. Department of Agriculture (USDA)			
a. Special Supplemental Nutrition for Women, Infants, Children (WIC)	5a.	\$0	
b. All USDA Non-Food Programs (e.g. rural development)	5b.	\$45,748	
c. All Other USDA Food Programs	5c.	\$551,570	
6. Department of Housing and Urban Development (HUD)			
a. Community Dev. Block Grant (CDBG) - Federal, State, and Local	6a.	\$0	
b. Section 8	6b.	\$0	
c. Section 202	6c.	\$0	
d. Home Tenant Based Assistance	6d.	\$0	
e. HOPE for Homeowners Program (H4H)	6e.	\$0	
f. Emergency Shelter Grant Program (ESGP)	6f.	\$0	
g. Continuum of Care (CofC)	6g.	\$0	
h. All other HUD including homeless programs	6h.	\$14,107	
7. Department of Labor (DOL)			
a. Workforce Investment Act (WIA)	7a.	\$0	
b. Other DOL Employment and training programs	7b.	\$0	
c. All Other US DOL programs	7c.	\$0	
8. Corp. for National and Community Service (CNCS) programs	8.	\$0	
9. Federal Emergency Management Agency (FEMA)	9.	\$46,386	
10. Department of Transportation	10.	\$0	
11. Department of Education	11.	\$0	
12. Department of Justice	12.	\$0	
13. Department of Treasury	13.	\$0	
14. Other Federal Resources:	CFDA#		
i.			\$0
ii.			\$0
iii.			\$0
iv.			\$0
TOTAL Other Federal Resources:	14.	\$0	
15. TOTAL: NON-CSBG FEDERAL RESOURCES		\$8,704,843	

Section F: Resources Administered and Generated by the CSBG Network

Local Agency Reporting

Organized Community Action Program, Inc.

16. State Resources

a. State appropriated funds used for the same purpose as Federal CSBG funds	a.	\$8,170
b. State Housing and Homeless programs (include housing tax credits)	b.	\$0
c. State Nutrition programs	c.	\$0
d. State Day Care and Early Childhood programs	d.	\$0
e. State Energy programs	e.	\$0
f. State Health programs	f.	\$0
g. State Youth Development programs	g.	\$0
h. State Employment and Training programs	h.	\$0
i. State Head Start programs	i.	\$0
j. State Senior programs	j.	\$0
k. State Transportation programs	k.	\$0
l. State Education programs	l.	\$520,200
m. State Community, Rural and Economic Development programs	m.	\$0
n. State Family Development programs	n.	\$35,000
o. Other State Resources		
i.	i.	\$0
ii.	ii.	\$0
iii.	iii.	\$0
iv.	iv.	\$0
Total Other State Resources		o. \$0

17. TOTAL: STATE RESOURCES

\$563,370

18. If any of these resources were also reported under Item 15 (Federal Resources) please estimate the amount

\$0

Section F: Resources Administered and Generated by the CSBG Network

Local Agency Reporting:

Organized Community Action Program, Inc.

19. Local Resources

a. Amount of unrestricted funds appropriated by local government	19a.	\$83,576
b. Amount of restricted funds appropriated by local government	19b.	\$0
c. Value of Contract Services	19c.	\$0
d. Value of in-kind goods/services received from local government	19d.	\$0

20. TOTAL: LOCAL PUBLIC RESOURCES	\$83,576
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21. If any of these resources were also reported under Items 15 or 17, (Federal or State resources) please estimate the amount	\$0
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22. Private Sector Resources

a. Funds from foundations, corps., United Way, other nonprofits	22a.	\$46,028
b. Other donated funds	22b.	\$2,876
c. Value of other donated items, food, clothing, furniture, etc.	22c.	\$1,382,597
d. Value of in-kind services received from businesses	22d.	\$30,276
e. Payments by clients for services	22e.	\$0
f. Payments by private entities for goods or services for low-income clients or communities	22f.	\$0

23. TOTAL: PRIVATE SECTOR RESOURCES	\$1,461,777
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24. If any of these resources were also reported under Items 15, 17, or 20 (Federal, State, or Local resources) please estimate the amount	\$0
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25. TOTAL: ALL Non-CSBG RESOURCES (FEDERAL, STATE, LOCAL, PRIVATE) less amount of double count from Items 18, 21, and 24	\$10,813,566
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26. TOTAL: (Including CSBG)	\$11,325,226
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Section G: Program Participant Characteristics

.. Name of Agency Reporting

Organized Community Action Program, Inc.

2a. Total Non CSBG resources Reported in Section F TOTAL

\$10,813,566

2b. Total amount of CSBG Funds allocated

\$511,660

Total Resources for FY 2013 (2a + 2b)

\$11,325,226

3. Total unduplicated number of persons about whom one or more characteristics were obtained:

10,256

4. Total unduplicated number of persons about whom no characteristics were obtained:

10

5. Total unduplicated number of families about whom one or more characteristics were obtained:

5,590

6. Total unduplicated number of families about whom no characteristics were obtained:

10

7. Gender

NUMBER OF PERSONS*

a. Male

3,360

b. Female

6,892

TOTAL*

10,252

8. Age

NUMBER OF PERSONS*

a. 0-5

1,061

b. 6-11

1,261

c. 12-17

1,161

d. 18-23

533

e. 24-44

2,045

f. 45-54

1,092

g. 55-69

1,730

h. 70+

1,373

TOTAL*

10,256

9. Ethnicity/Race

NUMBER OF PERSONS*

I. Ethnicity

a. Hispanic, Latino or Spanish Origin

75

b. Not Hispanic, Latino or Spanish Origin

10,048

I. TOTAL*

10,123

II. Race

a. White

2,199

b. Black or African American

7,921

c. American Indian and Alaska Native

9

d. Asian

4

e. Native Hawaiian and Other Pacific Islander

3

f. Other

5

g. Multi-race (any 2 or more of the above)

114

II. TOTAL*

10,255

10. Education Levels of Adults #

(# For Adults 24 Years Or Older Only)

NUMBER OF PERSONS*

a. 0-8

24

b. 9-12/Non-Graduates

2,935

c. High School Graduate/GED

2,546

d. 12+ Some Post Secondary

185

e. 2 or 4 yr College Graduates

480

TOTAL**

6,170

11. Other Characteristics

NUMBER OF PERSONS*

Yes

No

Total

a. Health Insurance

9,987

269

10,256

b. Disabled

2,628

7,628

10,256

12. Family Type

NUMBER OF FAMILIES***

a. Single Parent/Female

1,533

d. Single Person

3,184

b. Single Parent/Male

60

e. Two Adults/No children

376

c. Two Parent Household

163

f. Other

274

TOTAL***

5,590

13. Family Size

NUMBER OF FAMILIES***

a. One

3,190

b. Two

1,072

c. Three

720

d. Four

385

e. Five

155

f. Six

44

g. Seven

16

h. Eight or more

8

TOTAL***

5,590

14. Source of Family Income

NUMBER OF FAMILIES

a. Unduplicated # of Families Reporting One or More Sources of Income***

5,202

b. Unduplicated # of Families Reporting Zero Income***

381

TOTAL (a. and b.)***

5,583

c. TANF

140

d. SSI

1,784

e. Social Security

2,789

f. Pension

220

g. General Assistance

3

h. Unemployment Insurance

148

i. Employment + Other Sources

185

j. Employment Only

797

k. Other

466

I. TOTAL (Items c-k)

6,532

15. Level of Family Income

(% of HHS Guideline)

NUMBER OF FAMILIES***

a. Up to 50%

1,309

b. 51% to 75%

1,201

c. 76% to 100%

1,703

d. 101% to 125%

902

e. 126% to 150%

427

f. 151% to 175%

48

g. 176% to 200%

0

h. 201% and over

0

TOTAL***

5,590

16. Housing

NUMBER OF FAMILIES***

a. Own

2,799

b. Rent

2,778

c. Homeless

3

d. Other

10

TOTAL***

5,590

e. Other Housing Situations:

living with family/friends

Section G: Program Participant Characteristics

Created On: 5/23/2014

NASCSP CSBG IS FY 2013

Outcomes of Efforts, FY 2013 - NPI 1.1

Goal 1: Low-income people become more self sufficient.

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 1.1

Employment

The number and percentage of low-income participants who get a job or become self-employed, as a result of Community Action Assistance, as measured by one or more of the following:

	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III/II=IV] (%)
A. Unemployed and obtained a job	89	89	79 ind.	88.76%
B. Employed and maintained a job for at least 90 days			ind.	
C. Employed and obtained an increase in employment income and/or benefits			ind.	
D. Achieved "living wage" employment and/or benefits			ind.	

Additional indicators as reported by agency:

Outcomes of Efforts, FY 2013 - NPI 1.2

Goal 1: Low-income people become more self sufficient.

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 1.2

Employment Supports

The number of low-income participants for whom barriers to initial or continuous employment are reduced or eliminated through assistance from Community Action, as measured by one or more of the following:

A. Obtained skills/competencies required for employment

B. Completed ABE/GED and received certificate or diploma

C. Completed post-secondary education program and obtained certificate or diploma

D. Enrolled children in before or after school programs

E. Obtained care for child or other dependant

F. Obtained access to reliable transportation and/or driver's license

G. Obtained health care services for themselves and/or family member

H. Obtained and/or maintained safe and affordable housing

I. Obtained food assistance

J. Obtained non-emergency LIHEAP energy assistance

K. Obtained non-emergency WX energy assistance

L. Obtained other non-emergency energy assistance (State/local/private energy programs. Do not include LIHEAP or WX)

**I.) Number of
Participants
Enrolled in
Programs (#)**

**II.) Number of
Participants
Achieving Outcome in
Reporting Period (#)**

ind.

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Additional indicators as reported by agency:

Outcomes of Efforts, FY 2013 - NPI 2.1

Goal 2: The conditions in which low-income people live are improved.

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 2.1

Community Improvement and Revitalization

Increase in, or safeguarding of, threatened opportunities and community resources or services for low-income people in the community as a result of Community Action projects/initiatives or advocacy with other public and private agencies, as measured by one or more of the following:

	I.) Number of Projects or Initiatives (#)	II.) Number of Opportunities and/or Community Resources Preserved or Increased (#)
A. Jobs created, or saved, from reduction or elimination in the community	<input type="text"/>	<input type="text"/>
B. Accessible "living wage" jobs created, or saved, from reduction or elimination in the community	<input type="text"/>	<input type="text"/>
C. Safe and affordable housing units created in the community	<input type="text" value="1"/>	<input type="text" value="1"/>
D. Safe and affordable housing units in the community preserved or improved through construction, weatherization or rehabilitation achieved by Community Action activity or advocacy	<input type="text"/>	<input type="text"/>
E. Accessible safe and affordable health care services/facilities for low-income people created, or saved from reduction or elimination	<input type="text"/>	<input type="text"/>
F. Accessible safe and affordable child care or child development placement opportunities for low-income families created, or saved from reduction or elimination	<input type="text" value="1"/>	<input type="text" value="733"/>
G. Accessible before-school and after-school program placement opportunities for low-income families created, or saved from reduction or elimination	<input type="text"/>	<input type="text"/>
H. Accessible new or expanded transportation resources, or those that are saved from reduction or elimination, that are available to low-income people, including public or private transportation	<input type="text"/>	<input type="text"/>
I. Accessible or increased educational and training placement opportunities, or those that are saved from reduction or elimination, that are available for low-income people in the community, including vocational, literacy, and life skill training, ABE/GED, and post secondary education	<input type="text"/>	<input type="text"/>

Additional indicators as reported by agency:

<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Outcomes of Efforts, FY 2013 - NPI 2.3

Goal 2: The conditions in which low-income people live are improved.

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 2.3

Community Engagement

The number of community members working with Community Action to improve conditions in the community.

I.) Total Contribution by Community (#)

A. Number of community members mobilized by Community Action that participate in community revitalization and anti-poverty initiatives

67 individuals

B. Number of volunteer hours donated to the agency (This will be ALL volunteer hours)

47,521 hours

Outcomes of Efforts, FY 2013 - NPI 3.1

Goal 3: Low-income people own a stake in their community.

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 3.1

Community Enhancement through Maximum Feasible Participation

The number of volunteer hours donated to Community Action	I.) Total Number of Volunteer
A. Total number of volunteer hours donated by low-income individuals to Community Action (This is ONLY the number of volunteer hours from individuals who are low-income)	<input type="text" value="39,531"/> hours

(Thus, out of 47,521 total volunteer hours reported in 2.3B, 39,531 hours were from low-income participants.)

Additional indicators as reported by agency:

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Outcomes of Efforts, FY 2013 - NPI 3.2

Goal 3: Low-income people own a stake in their community.

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 3.2

Community Enhancement through Maximum Feasible Participation

The number of low-income people mobilized as a direct result of Community Action initiatives to engage in activities that support and promote their own well-being and that of their community, as measured by one or more of the following:

I.) Number of Low-Income People (#)

A. Number of low-income people participating in formal community organizations, government, boards or councils that provide input to decision-making and policy-setting through Community Action efforts

individuals

B. Number of low-income people acquiring businesses in their community as a result of Community Action assistance

individuals

C. Number of low-income people purchasing their own home in their community as a result of Community Action assistance

individuals

D. Number of low-income people engaged in non-governance community activities or groups created or supported by Community Action

individuals

Additional indicators as reported by agency:

Outcomes of Efforts, FY 2013 - NPI 4.1

Goal 4: Partnerships among supporters and providers of services to low-income people are achieved

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 4.1

Expanding Opportunities through Community-Wide Partnerships

The number of organizations, both public and private, that Community Action actively works with to expand resources and opportunities in order to achieve family and community outcomes.

	I.) Unduplicated Number of Organizations (#)		II.) Number of Partnerships (#)	
A. Non-Profit	22	organizations	40	partnerships
B. Faith Based	4	organizations	4	partnerships
C. Local Government	6	organizations	21	partnerships
D. State Government	7	organizations	36	partnerships
E. Federal Government	4	organizations	6	partnerships
F. For-Profit Business or Corporation	107	organizations	107	partnerships
G. Consortiums/Collaboration	0	organizations	0	partnerships
H. Housing Consortiums/Collaboration	3	organizations	10	partnerships
I. School Districts	2	organizations	11	partnerships
J. Institutions of postsecondary education/training	2	organizations	5	partnerships
K. Financial/Banking Institutions	3	organizations	3	partnerships
L. Health Service Institutions	19	organizations	19	partnerships
M. State wide associations or collaborations	4	organizations	4	partnerships
Additional indicators as reported by agency:				
N. Total number of organizations and total number of partnerships CAAs work with to promote family and community outcomes (automatically calculates)	183	organizations	266	partnerships

Outcomes of Efforts, FY 2013 - NPI 5.1

Goal 5: Agencies increase their capacity to achieve results

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 5.1

Agency Development

The number of human capital resources available to Community Action that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:

I.) Resources in Agency (#)

A. Number of Certified Community Action Professionals

individuals

B. Number of Nationally Certified ROMA Trainers

individuals

C. Number of Family Development Certified Staff

individuals

D. Number of Child Development Certified Staff

individuals

E. Number of Staff attending trainings

individuals

F. Number of Board Members attending trainings

individuals

G. Hours of Staff in trainings

hours

H. Hours of Board Members in trainings

hours

Additional indicators as reported by agency:

Outcomes of Efforts, FY 2013 - NPI 6.1

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 6.1

Independent Living

The number of vulnerable individuals receiving services from Community Action who maintain an independent living situation as a result of those services:

I.) Number of Vulnerable Individuals Living Independently (#)

A. Senior Citizens (seniors can be reported twice, once under Senior Citizens and again if they are disabled under Individuals with Disabilities, ages 55-over)

individuals

B. Individuals with Disabilities

Ages:

0-17

individuals

18-54

individuals

55-over

individuals

Age Unknown

individuals

TOTAL individuals with disabilities (automatically calculates)

individuals

Additional indicators as reported by agency:

Outcomes of Efforts, FY 2012 - NPI 6.2

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 6.2

Emergency Assistance

The number of low-income individuals served by Community Action who sought emergency assistance and the number of those individuals for whom assistance was provided, including such services as:

	I.) Number of Individuals Seeking Assistance (#)	II.) Number of Individuals Receiving Assistance (#)
A. Emergency Food	27 individuals	27 individuals
B. Emergency fuel or utility payments funded by LIHEAP or other public and private funding sources	2,080 individuals	2,008 individuals
C. Emergency Rent or Mortgage Assistance	48 individuals	48 individuals
D. Emergency Car or Home Repair (i.e. structural, appliance, heating system, etc.)	0 individuals	0 individuals
E. Emergency Temporary Shelter	3 individuals	3 individuals
F. Emergency Medical Care	1 individuals	1 individuals
G. Emergency Protection from Violence	0 individuals	0 individuals
H. Emergency Legal Assistance	0 individuals	0 individuals
I. Emergency Transportation	5 individuals	3 individuals
J. Emergency Disaster Relief	1 individuals	1 individuals
K. Emergency Clothing	283 individuals	189 individuals

Additional indicators as reported by agency:

Outcomes of Efforts, FY 2013 - NPI 6.3

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 6.3

Child and Family Development

The number and percentage of all infants, children, youth, parents, and other adults participating in developmental or enrichment programs who achieve program goals, as measured by one or more of the following:

	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Expected to Achieve Outcome in Reporting Period (Target) (#)	III.) Number of Participants Achieving Outcome in Reporting Period (Actual) (#)	IV.) Percentage Achieving Outcome in Reporting Period [III/II=IV] (%)
Infant and Child A. Infants and children obtain age appropriate immunizations, medical, and dental care.	852	852	852 ind.	100.00%
Infant and Child B. Infant and child health and physical development are improved as a result of adequate nutrition	852	852	852 ind.	100.00%
Infant and Child C. Children participate in pre-school activities to develop school readiness skills	852	852	852 ind.	100.00%
Infant and Child D. Children who participate in pre-school activities are developmentally ready to enter Kindergarten or 1st Grade	852	392	392 ind.	100.00%
Youth E. Youth improve health and physical development			ind.	
Youth F. Youth improve social/emotional development			ind.	
Youth G. Youth avoid risk-taking behavior for a defined period of time			ind.	
Youth H. Youth have reduced involvement with criminal justice system			ind.	
Youth I. Youth increase academic, athletic, or social skills for school success			ind.	
Adult J. Parents and other adults learn and exhibit improved parenting skills	833	750	638 ind.	85.07%
Adult K. Parents and other adults learn and exhibit improved family functioning skills	833	750	638 ind.	85.07%

Additional indicators as reported by agency:

Outcomes of Efforts, FY 2013 - NPI 6.4

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 6.4

Family Supports (Seniors, Disabled, and Caregivers)

Low-income people who are unable to work, especially seniors, adults with disabilities, and caregivers, for whom barriers to family stability are reduced or eliminated, as measured by one or more of the following:

	I.) Number of Participants Enrolled in Program(s) (#)	II.) Number of Participants Achieving Outcome in Reporting Period (#)
A. Enrolled children in before or after school programs	<input type="text"/> individuals	<input type="text"/> individuals
B. Obtained care for child or other dependant	<input type="text"/> individuals	<input type="text"/> individuals
C. Obtained access to reliable transportation and/or driver's license	<input type="text"/> individuals	<input type="text"/> individuals
D. Obtained health care services for themselves or family member	<input type="text"/> individuals	<input type="text"/> individuals
E. Obtained and/or maintained safe and affordable housing	<input type="text"/> 4 individuals	<input type="text"/> 4 individuals
F. Obtained food assistance	<input type="text"/> 0 individuals	<input type="text"/> 0 individuals
G. Obtained non-emergency LIHEAP energy assistance	<input type="text"/> 2,900 individuals	<input type="text"/> 2,897 individuals
H. Obtained non-emergency WX energy assistance	<input type="text"/> 295 individuals	<input type="text"/> 17 individuals
I. Obtained other non-emergency energy assistance (State/local/private energy programs. Do not include LIHEAP or WX)	<input type="text"/> 0 individuals	<input type="text"/> 0 individuals

Additional indicators as reported by agency:

<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Outcomes of Efforts, FY 2013 - NPI 6.5

Goal 6: Low-income people, especially vulnerable populations, achieve their potential by strengthening family and other supportive environments

Agency Name: **Organized Community Action Program, Inc.**

National Performance Indicator 6.5

Service Counts

The number of services provided to low-income individuals and/or families, as measured by one or more of the following:

I.) Number of Services (#)

A. Food Boxes	<input type="text" value="0"/>	boxes
B. Pounds of Food	<input type="text" value="0"/>	pounds
C. Units of Clothing	<input type="text" value="249"/>	units
D. Rides Provided	<input type="text" value="1"/>	rides
E. Information and Referral Calls	<input type="text" value="4,299"/>	calls

Additional indicators as reported by agency:

<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>